

Price List DSL + VoIP for private clients



These products and additional services are locally limited and only bookable for the building "ENKA Kelsterbach".

Status: August 2022

AirIT Fiber DSL Home tariffs ¹	one-time	monthly
AirIT Fiber DSL Home 16/1 12 months contract term	-	€ 32.99
AirIT Fiber DSL Home 50/10 24 months contract term	-	€ 34.99
AirIT Fiber DSL Home 100/25 24 months contract term	-	€ 39.99
AirIT Fiber DSL Home 250/50 24 months contract term	-	€ 47.99
AVM FRITZ!Box 7590 ² or comparable	-	€ 7.99

AirIT VoIP telephone connections	one-time	monthly
SIP telephone connection One call channel incl. Germany flat rate and two phone numbers		inclusive
Telephony upgrade second call channel incl. Germany flat rate, extension to up to 10 phone numbers	-	€ 4.99
Itemized bill	-	€ 0.00
Number suppression (CLIR)	-	€ 0.00
Telephone book entry	€ 0.00	-

Service and other	one-time
One-time connection fee	€ 79.00
Installation service ³ on-site incl. journey	€ 79.00
Shipping fee for hardware ⁴	€ 8,95
On-site troubleshooting per hour	€ 79.00
Journey fee per journey ⁵	€ 24.95
Other work ⁶	on request

¹ These rates include an asymmetric internet connection with internet flat rate and a SIP telephone connection (one call channel with two phone numbers) incl. Germany flat rate (national, special numbers excluded). The notice period is 3 months to the day at the end of the term. Without notice, the contract is tacitly extended and can then be terminated at any time with one month's notice to the day.

² The hardware is provided on a rental basis and must be returned to AirIT after termination of the contract. If no pre-configured router from AirIT is desired, but an own router is to be set up and used independently, AirIT cannot guarantee a successful connection. Not every model is suitable for this connection.

³ The installation service can only be booked if the router is also purchased from AirIT. It includes the installation of the components provided by AirIT incl. journey. A functioning house wiring is required.

⁴ The shipping fee only applies if no on-site installation service has been booked.

⁵ The journey is not charged as a working hour.

⁶ Other work includes changes or extensions of the existing house wiring, installations around your PC etc. and will be charged on a time and material basis.

⁷ Bar 60/60: The first and each subsequent minute is billed in full.

The availability and bandwidth of the products depends on the location and must be checked. All price quotations are inclusive of the applicable value-added tax. The General Terms and Conditions of AirIT Services GmbH apply (<https://privatkunden.airit.de/agb>).

Payment and billing information

	one-time	monthly
Invoice dispatch by mail	-	€ 2.95
Return debit note compensation per return debit note	€ 5.00	-
Dunning costs: 2nd reminder per reminder	€ 5.00	-
Dunning costs: 3rd reminder per reminder	€ 10.00	-

Domestic traffic for landline connection ⁷

	Price per minute
Phone calls to the German landline (national) Special numbers are excluded	inclusive
Phone calls to the German mobile network	ct. 19 /min

International tariffs for landline connection ⁷

COUNTRY ZONE 1*	ct. 4 /min
Austria, Belgium, Bulgaria, Canada, China, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Gibraltar, Greece, Hong Kong, Hungary, Ireland, Israel, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mexico, Monaco, Netherlands, Norway, Poland, Portugal, Puerto Rico, Romania, Russia, San Marino, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, Thailand, Turkey, United Kingdom, USA, Vietnam	

*Maximum 23 ct/min for intra-EU communication.

COUNTRY ZONE 2	ct. 10 /min
Albania, Andorra, Armenia, Azerbaijan, Australia, Bosnia and Herzegovina, Brazil, French Guiana, Georgia, India, Jordan, Kazakhstan, Colombia, Kosovo, Macao, Morocco, Macedonia, Moldova, Montenegro, New Zealand, Serbia, South Africa, South Korea, Taiwan, Ukraine, Uruguay, Vatican City, Venezuela, Belarus	

COUNTRY ZONE 3	ct. 29 /min
Algeria, Argentina, Bahrain, Egypt, Indonesia, Iran, Iraq, Iceland, Kuwait, Lebanon, Libya, Mauritania, Oman, Pakistan, Palestine, Saudi Arabia, Sudan, Syria, Tunisia, United Arab Emirates, Yemen, Qatar	

COUNTRY ZONE 4	ct. 129 /min
Countries not listed in the other country zones	

FOREIGN MOBILE & SPECIAL NUMBERS

The rate for mobile calls abroad is made up of the regular per-minute rate for the respective country plus ct. 20 /min. This does not apply to intra-EU communications (country zone 1), where the provisions of Regulation No. 2015/2120 of the European Parliament and Council apply accordingly. Special numbers to foreign countries are excluded.

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